



Melwood Resident Initial Consultation Abridged Report

by phone and online 22 July – 5 November 2020



METHODOLOGY



Residents immediately surrounding the boundary of the Melwood site were sent a leaflet outlining some initial concepts and inviting them to arrange a one-to-one phone call.

There appeared to be a discrepancy between the number of leaflets sent and those received.

14 people booked in for what was initially intended to be a 20-30 minute conversation. Only 13 people actually answered the call. The average length of a call was actually 51 minutes with length of time varied between 35 mins and 1 hr 37 mins.

One participant did not live directly opposite the site but has been a long-term resident in the neighbourhood.

The format of the call was:

- Clarification as to who We Make Places are and that they are supporting Torus with their community engagement process
- Confirmation and agreement that notes were being taken and stored digitally and that any personal contact information given during the call would be stored only for the purpose and lifetime of the consultation period and accessed only by Kate Stewart from We Make Places (removed before comments seen by any other staff) and also Torus
- Allowed the resident to just talk and pose questions in a free style format
- Ran through a series of questions via an survey and filled in digitally
- Came back to resident to allow any further comments.

Torus and We Make Places took the decision to delivery new invitations to participate in the survey and 6 people spent half a day delivering to 1,136 homes and a small number of business and public spaces including shops and pubs. Following that we had another 54 responses. This brings us to a total of 67 responses.



UNDERSTANDING THIS REPORT



This abridged report begins with the survey questions and reports on each, firstly quantitatively then presents some of the comments made either during the survey or in the general conversations at the start and end of the call.

We have drawn together themes that emerged and grouped the conversation comments using these – where a comment covers more than one theme, it is placed in a GREY bubble when it is repeated. We have also included comments that were sent in by email or via the website. We have used a traffic light system to represent the tone of the comments.

GREEN – a positive comment in relation to the theme

ORANGE – an observation, neutral/or mixed comment or question

RED – a negative comment in relation to the theme

Where a summary of the subject/theme is possible a WMP orange call out appears bottom right.

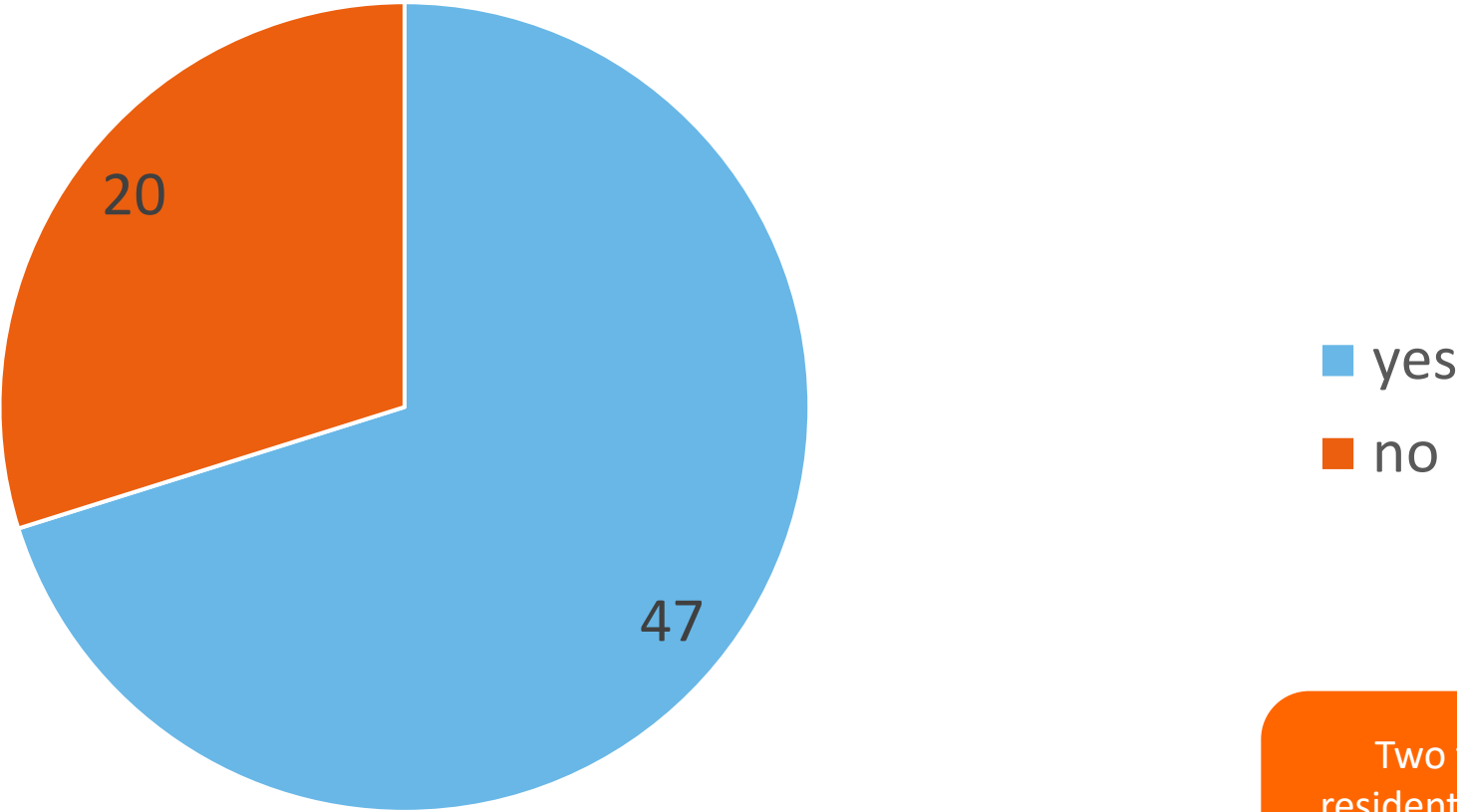
Finally we have pulled together QUESTIONS that were asked more than once or which are very specific. We feel these questions need answering – primarily in the public domain.



TORUS CONSULTATION WEBSITE



Have you visited the dedicated website
www.torusconsultations.co.uk/melwood



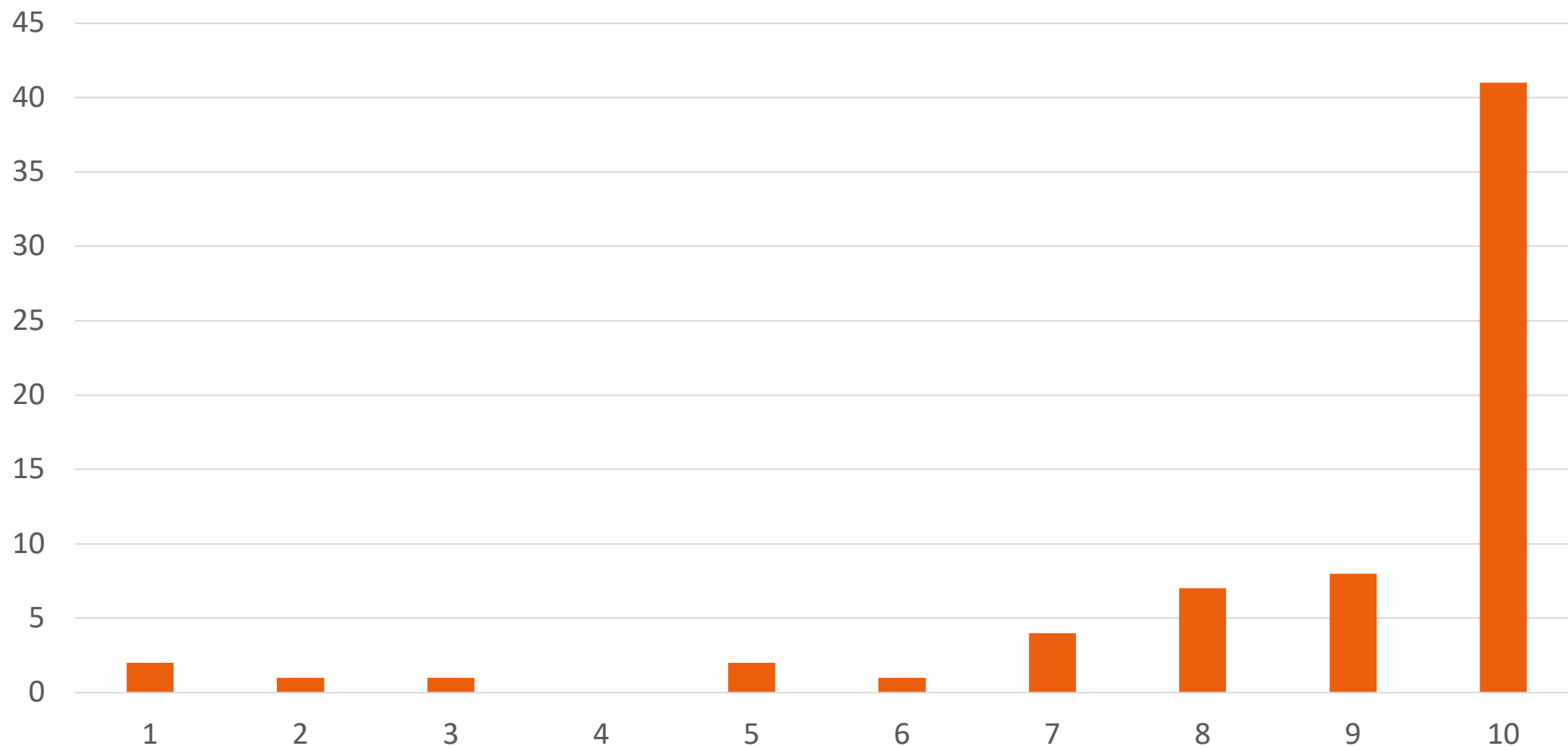
Two thirds of residents consulted have visited the website



A COMMUNITY-LED LEGACY



How important is it for the community to see the Melwood building stay? (1 to 10)



More than 50% of residents prioritised reusing the building. 10% placed it below 6

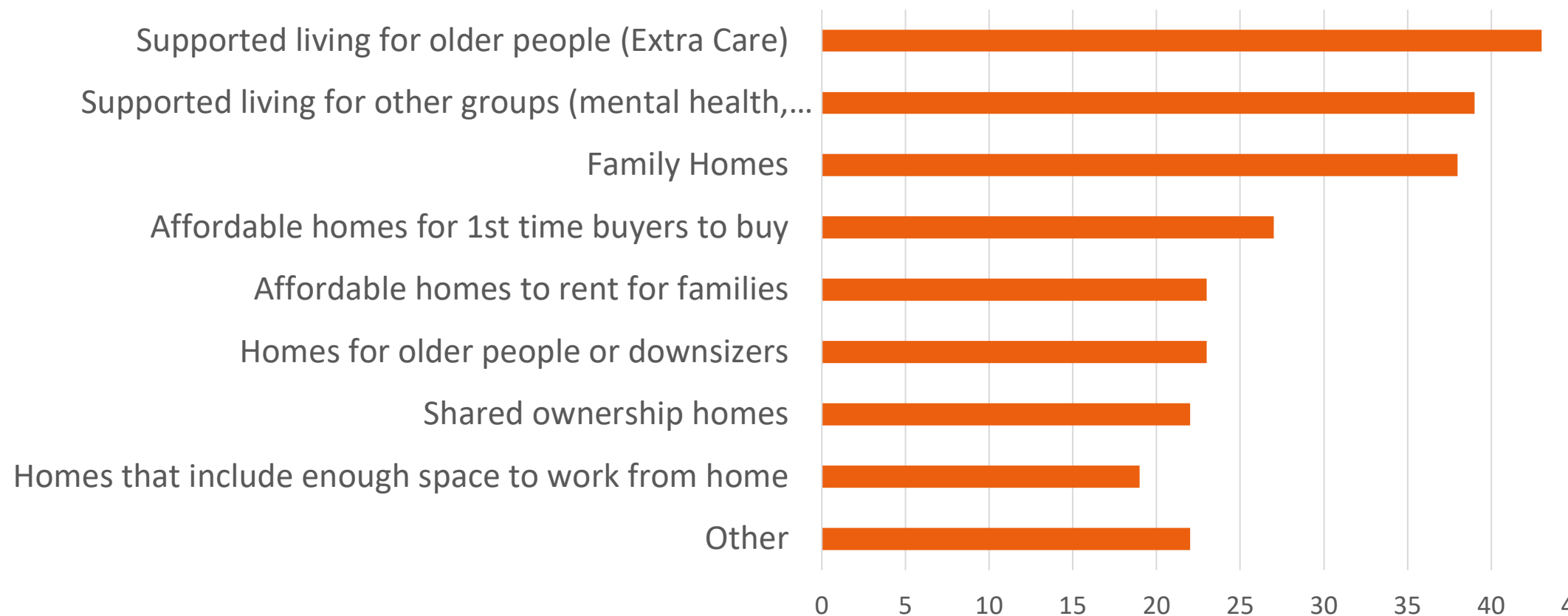


HOMES FOR EVERYONE

types of accommodation needed



Do you think there is a need in the area for the following types of residential accommodation?



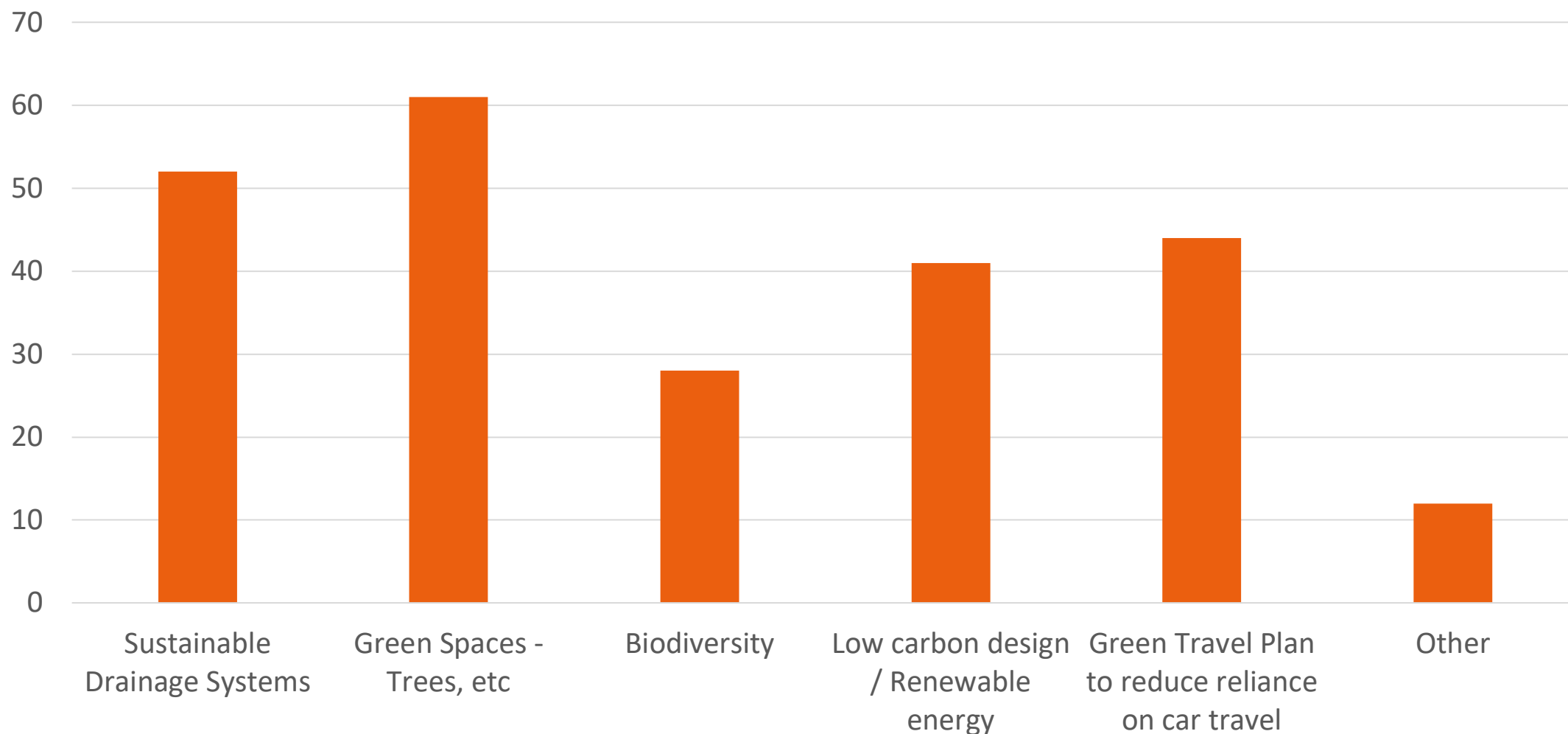
Extra Care, 1st Time Buyers, Bungalows and Key Workers were the most popular home types



BUILDING HOMES & COMMUNITIES OF THE FUTURE



What do you consider the most important environmental factors to consider when redeveloping the site?



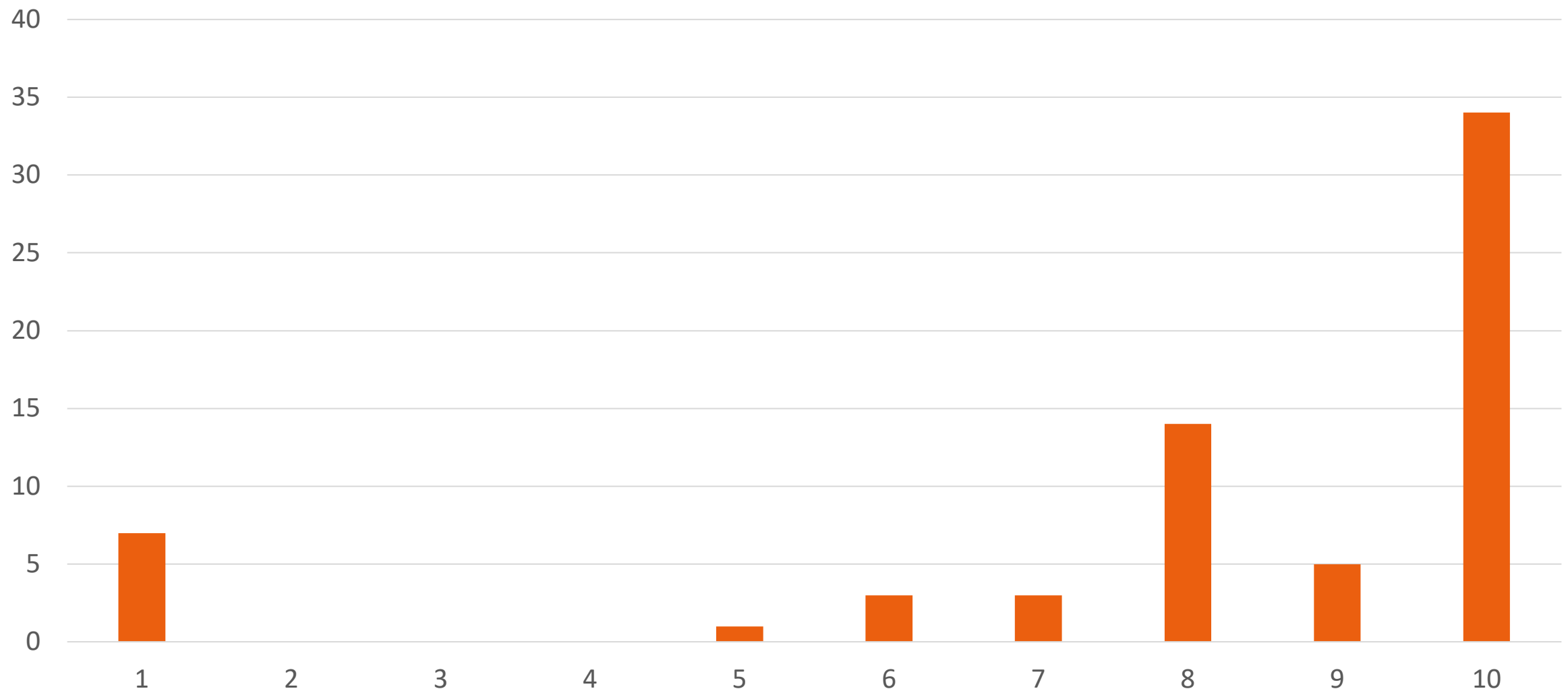
Big support for eco initiatives – with lots of older respondees referring to their grandchildren



BUILDING HOMES & COMMUNITIES OF THE FUTURE

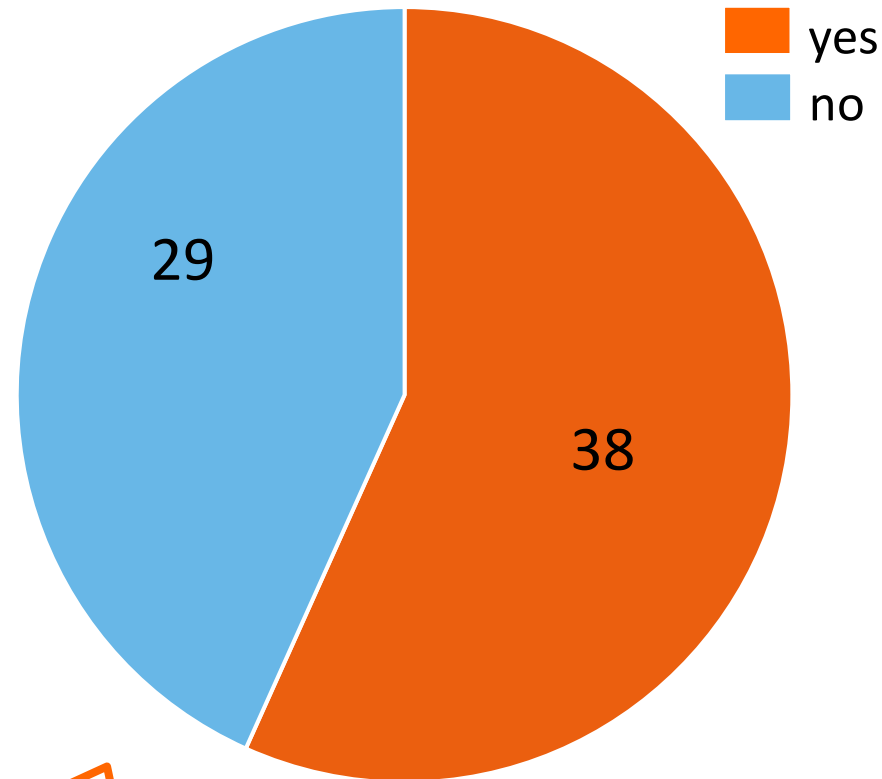


How important is it to you that any homes built on the site are sustainable (Using low energy to build and to run)



BUILDING HOMES & COMMUNITIES OF THE FUTURE

Would you like to see initiatives such as shared electric cars on site for residents



Great idea X2

The way to go

anything to reduce cars on site is good

Good idea

brilliant idea to provide a pool of cars

Electric cars are the future, but I don't see that plan working

Not for me

think too hard to police - anti-social behaviour will damage. There won't be enough money to make it work

don't understand how it would work, but sounds interesting would like more info

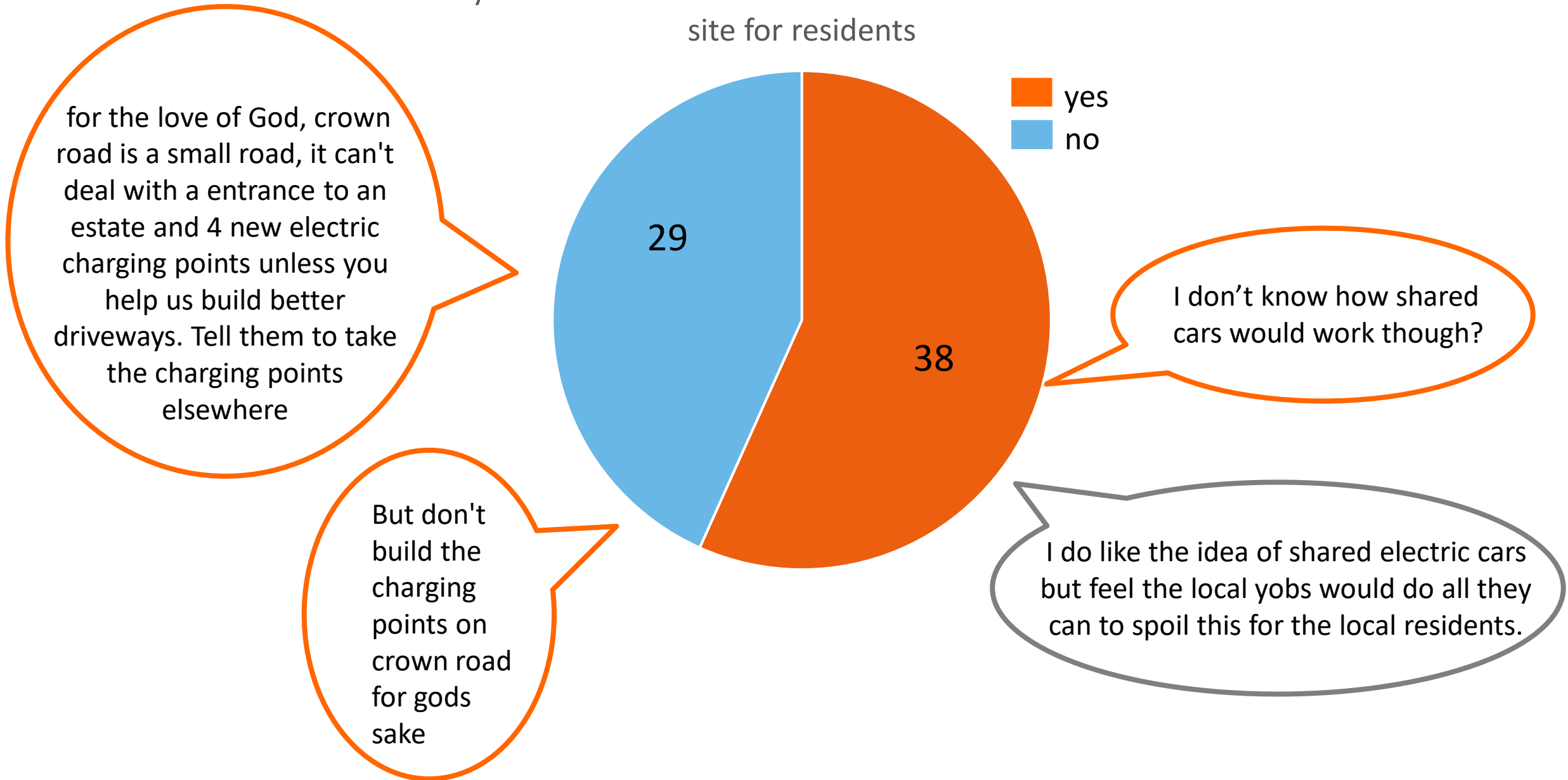
if it meant people reduced car ownership yes - but I don't know how you would do this

wonderful idea - but baffled by practicalities

In general people were not familiar with this concept

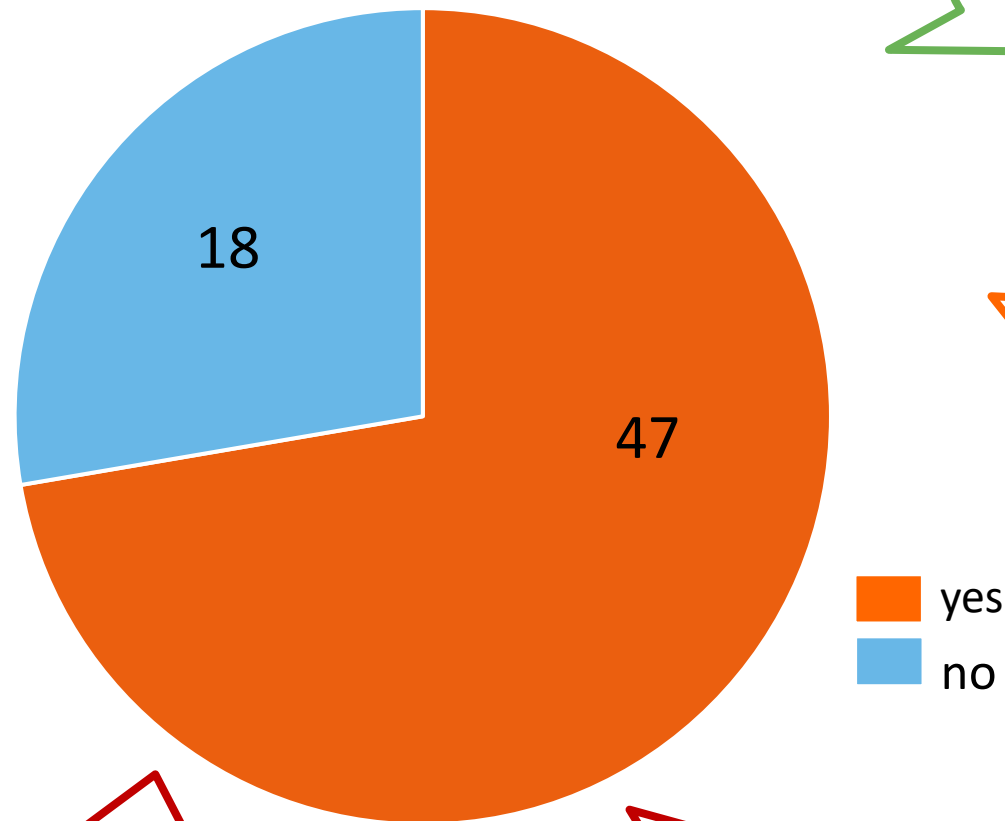
BUILDING HOMES & COMMUNITIES OF THE FUTURE

Would you like to see initiatives such as shared electric cars on site for residents



BUILDING HOMES & COMMUNITIES OF THE FUTURE

Would you like to see initiatives such as Secure external bike storage



yes
no

Who would maintain the cars and they have to be affordable

Electric cars will decrease the carbon levels in Liverpool

We are trying to achieve Zero carbon and electric car charging points will facilitate the use of electric cars in future

Don't think we are at a stage of sharing cars what so ever electric or not. What happens to costs – Maybe something for future

Many older people still drive because they are fit and well – electric cars reduce emissions and clean air

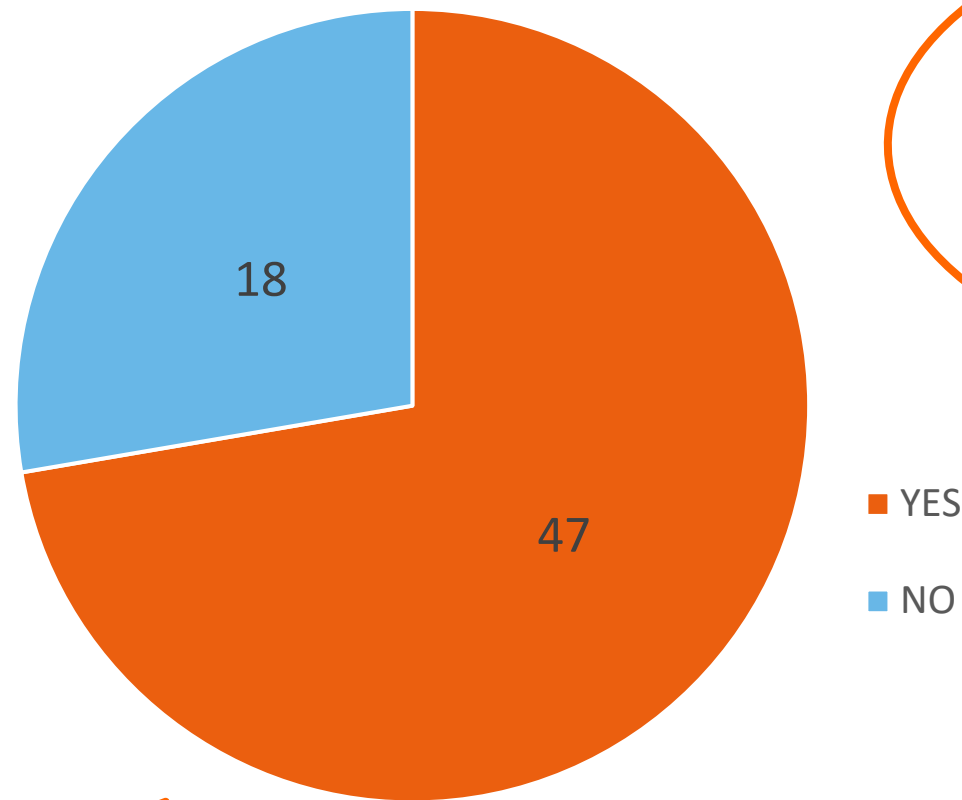
Do not want electric charging points in my road

More cars = More issues

In general people were not familiar with this concept

BUILDING HOMES & COMMUNITIES OF THE FUTURE

Secure external bike storage



■ YES
■ NO

Essential

or a scheme like the city bikes

good to encourage bikes not cars (x2)

as long as secure

more use for flats than houses

Great idea X3

worries that wouldn't be secure enough for long (x4)

Some people will have to cycle to town for work

better than having to bring into the house. Although the new bike lane on West Derby Road is causing problems (x2)

great idea - but again they will be targeted and cause problems in the area

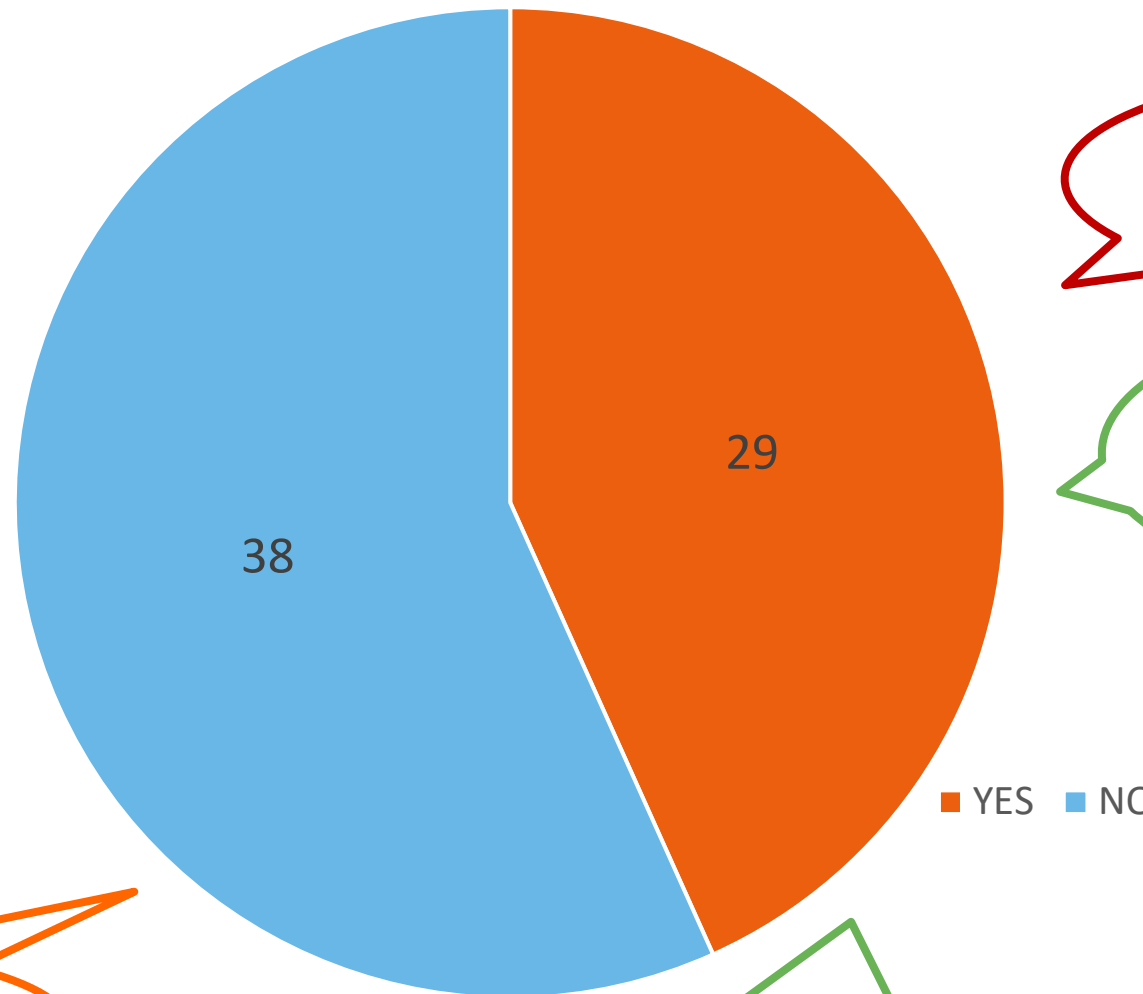
Anything to encourage cycling is a good idea, but again the councils plans to convert roads into lanes during the lock down has not worked. I don't recall even seeing anyone use them. People wont give up their Cars!

presume that all the houses you build will have gardens and sheds so can use those

ASB seemed to be the biggest worry that prevented people supporting this

BUILDING HOMES & COMMUNITIES OF THE FUTURE

Would you find benefit from these if available to you as a neighbour of the site?



No, Leave it as it is

Good ideas! (x3)

No. Surely not building at all is the most effective green initiative (x3)

Anything Green I would support (x5)

Sounds good until you put them into practice (x2)

Good ideas to reduce traffic cohesion.

Money could be better spent

I would like to see properties built as energy efficient as possible

An abustle necessity as bicycles are stolen every day.

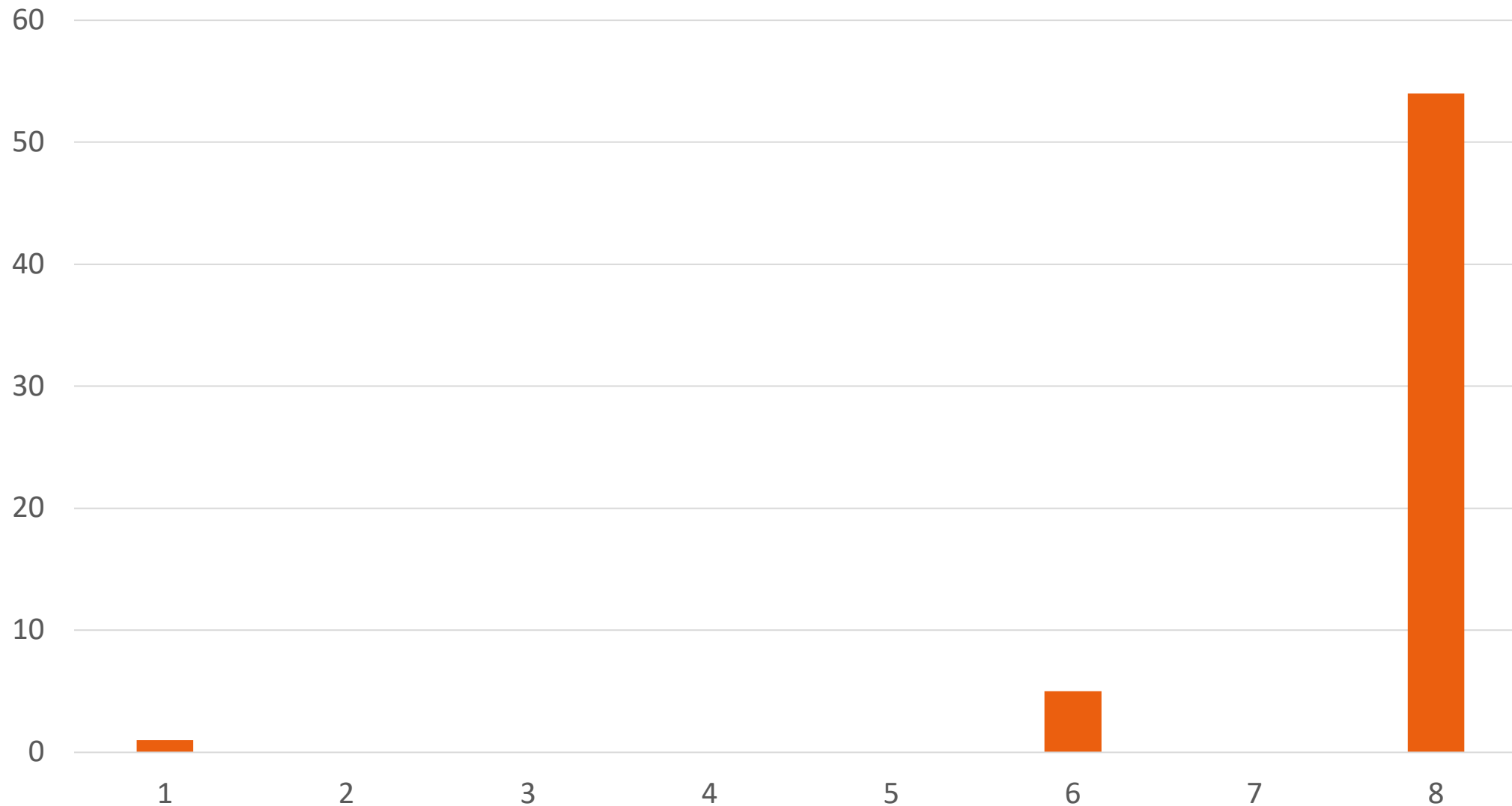
Some answered yes others would use it, even if they wouldn't (included their children)



GREEN SPACE

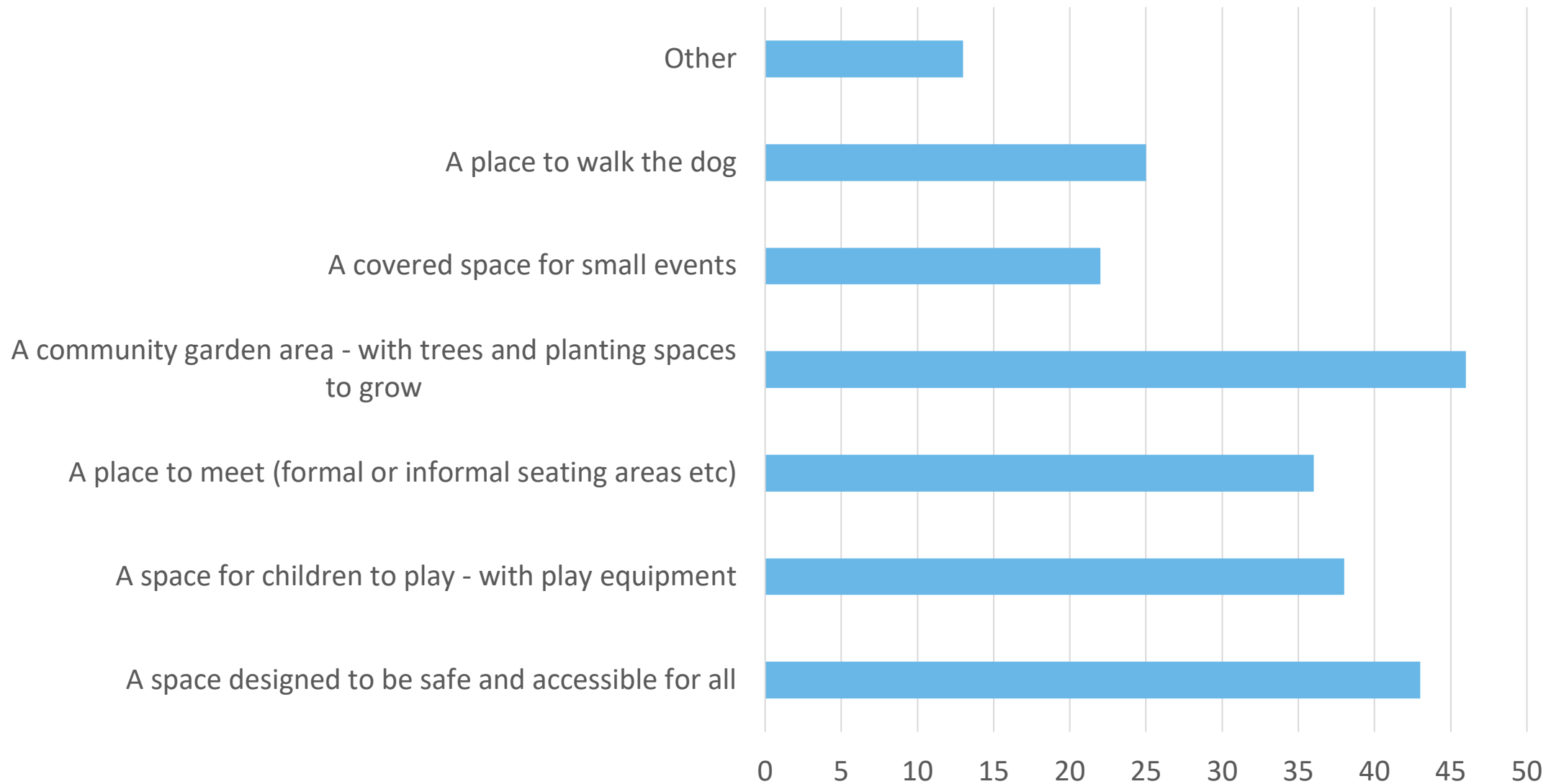


How important is green space to you?



Many said this was led by the desire to not see the site overpopulated

What type of green space would you be most likely to use and will be most valued by the community?



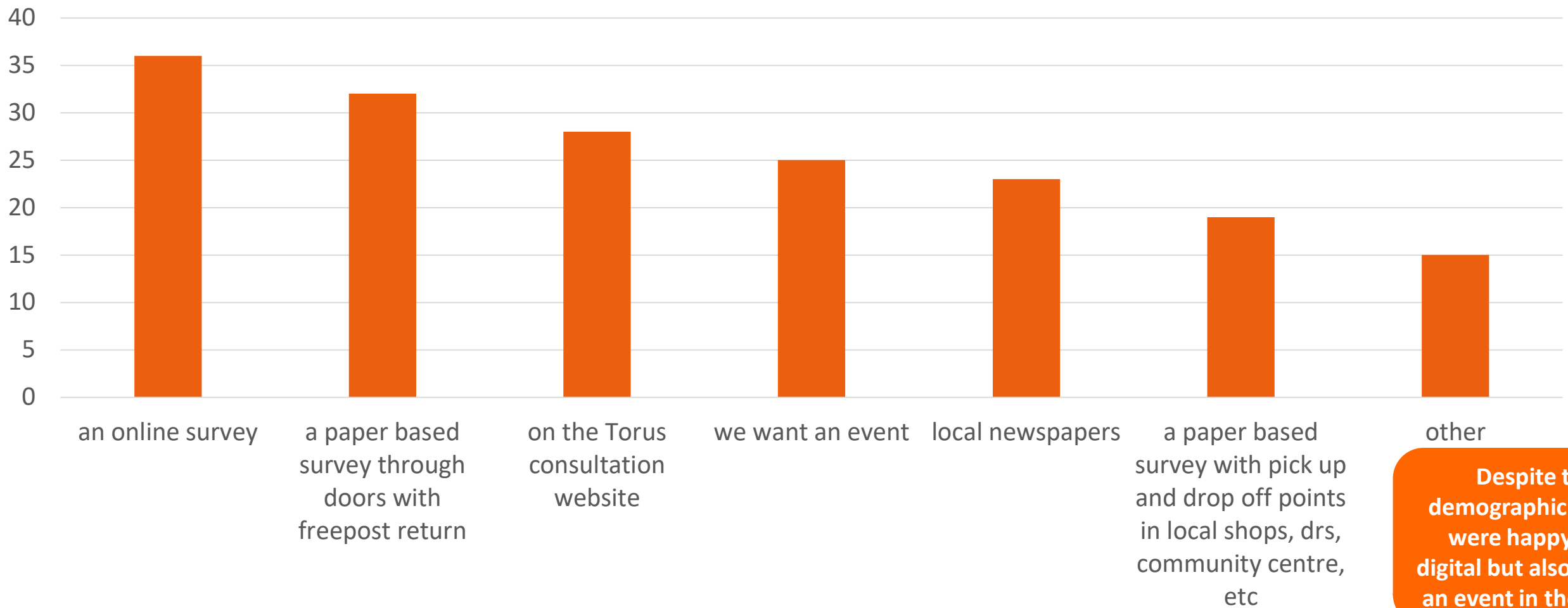
Despite the large vote for open space, there were a lot of caveats – see comments



FUTURE ENGAGEMENT: what methods do you think would be useful



FINALLY - given that the situation with Covid-19 has prevented us from holding a big public event, do you have any thoughts about how it would be best to continue to share information with residents



Despite the demographic people were happy with digital but also wanted an event in the future



DIRECT QUESTIONS TO ANSWER



Has anyone done any traffic studies? (x7)

Has anyone spoken to schools and Dr's? (all oversubscribed) (x4)

Has Torus done any flood studies?

How many homes will be built? Previously Chris Bowen said there would be 160 units. Can this number be confirmed or otherwise? (x5)

When is construction going to start? (x3)

Have you joined up with the organisation doing the traffic consultation for St Paul's School?

How high could the extra care building be (thinks it should only be 2 storeys in keeping with the area?) (x3)

How close to the pavement will you build? (referenced the Edge Lane scheme on Torus' website)



DIRECT QUESTIONS TO ANSWER



Will houses built on boundary be facing out or in? (x3)

Would it be Torus or the Council who would be responsible for maintaining the public spaces?

Will Torus provide support to residents regarding rodent control once digging starts? (x2)

What will happen to perimeter walls of gardens of homes that back onto the site? (x8)

What will the mix between rental and purchase be?

Will there be paths/walkways appearing at the end of my garden?

Has asked Torus how they will “reduce pressure on existing routes” by building more homes and hasn’t had reply – would like one (x2)

How will you spend your Section 106 – assume if traffic management will need further investment from LCC – will they do this?



DIRECT QUESTIONS TO ANSWER



Will Torus be able to improve the telecoms signals?
(there are local rumours that LFC blocked them)

My wife is disabled and needing her leg removed in the not so distant future. We will have to move into a Bungalow with suited facilities. Would this project include a number of these and could we move into them? (Web/Email)

Which existing Melwood building and facilities are to be retained as a community legacy? (Web/Email) (x2)

What is a mixed tenure home? (Web/Email)

What does Multi generational home mean? (Web/Email)

Are the entrance and exit points to have traffic lights? (Web/Email)

Are enhanced transport infrastructure links being considered ? (Web/Email)

How will you address our concerns? (Web/Email)



DIRECT QUESTIONS TO ANSWER



How late at night will the site go on till and how early in the mornings will wagons start arriving? (Web/Email)

I would love to collaborate with Melwood ASAP! Can I speak to someone? (Web/Email)

Main questions are about the numbers involved (Web/Email)

The housing being built. Are they in the main going to be for social landlords to rent out? (Web/Email)

Who would maintain the cars? (Web/Email)

Will the gym space in Melwood training centre be kept as we have lost so many exercise spaces in West Derby? (Web/Email)

Will the water pipes be checked as we have been experiencing a lot of flooding due to heavy rain and blocked water pipes? (Web/Email)

What measures are proposed to reduce further strain in this area as a consequence of increase in traffic. What assures can you give that this will not make the area around schools more hazardous? (Web/Email)



DIRECT QUESTIONS TO ANSWER



How will the parking situation be resolved?
(Web/Email)

How much land will be left as open green space
(Web/Email)

What are multi generational homes and mixed tenure homes and what is the difference between them?
(Web/Email)

Are entrances into Crown Road footpaths?
Will you maintain green space on Crown Road?
(Web/Email)

Can you explore why the area historically and continues to flood?
(Web/Email)

I was wondering if there are plans to retain the world class pavilion?
(Web/Email)

How will it affect my property?
(Web/Email)

Has contact been made with schools, doctors and dentists for their opinions and how they could use the facilities ?
(Web/Email)



DIRECT QUESTIONS TO ANSWER



How many extra families will the build bring to the area?
(Web/Email)

Does the development have any plans on how to not add pressure to areas?
(Web/Email)

How much of the green space are you proposing to leave?

I would love to know how you propose car sharing when so many people nowadays use the car for work driving to various places?

I like the idea of keeping the LFC current building. What would it be used for?
I understand that LFC are moving out this coming month -November 2020- is this correct?

How are you planning to manage traffic? Will there be new traffic lights etc?

How would I go about buying a 3 bedroom house on the help to buy scheme on Melwood?



RECURRING COMMENTS/THEMES



- People are more important than buildings here
- Lack of Youth provision in the area
- Antisocial behaviour
- Concern over the density of the development
- Liverpool City Council should be a partner in the retention of the existing facilities for community use
- Concern about rodents – particularly being disturbed during construction
- Being overlooked when never have been in 30-50 years
- Give the green space to the homes – bigger gardens to stop ASB and stop it being further developed in the future
- Names of roads etc should reflect the history of LFC and some of its iconic people
- Loss of privacy
- Logistics of the construction site and impact on community
- Air quality
- Traffic congestion being made worse by the number, location and style of entrance and egress to the new development
- Pressure on local services
- Flooding
- Ongoing maintenance of shared spaces
- Several participants wanted to get involved in further design sessions and landscape design sessions
- People still feel aggrieved about the process prior to Torus becoming involved
- Once the 2nd round of postcards had been delivered by hand, people gained more belief that Torus wanted to hear the views of the community



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We Make Places is a Community Interest Company, based in Liverpool, UK which is writing, living and delivering a manifesto for change across the built environment in Merseyside and beyond

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